

TECHNOLOGY AND THE KU STUDENT

www.technology.ku.edu

Find these links and review the Technology presentation online at www.new2ku.ku.edu.

What other software is recommended and/or provided?

1

See www.technology.ku.edu/software for both; also, your school or department may have additional recommendations, so check with them, too.

Visit www.technology.ku.edu/services for a complete list of all technology-related services KU provides to students.

Where can I get wireless access on campus?

2

The libraries, student unions, many classroom buildings on campus, and most of Jayhawk Boulevard for starters. For more details and locations, visit www.technology.ku.edu/internet/wireless. Resnet Internet service subscribers can also get wireless access in the common areas of the residence halls (see www.resnet.ku.edu/wireless for details).

3

The KU Portal - enrollment, tuition and fee payment, grades, and more

Visit students.ku.edu and log in with your KU Online ID to get started.

4

How and when can I get a KU Email Account?

Once you have enrolled in classes, you can sign up for a KU email account at www.technology.ku.edu/accounts (log in with your KU Online ID and add "Exchange email service"). Once you've created your account, you can access it via the Web at owa.ku.edu.

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How can I protect my computer from spam, viruses, and other malware? What makes a strong password?

Visit www.security.ku.edu to learn about the security tools KU provides, to keep your computer up-to-date and secure, and to use technology responsibly.

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What about my own safety? Emergency text messaging service

The emergency text messaging service enables KU to contact students via text message in the event of a campus-wide emergency.

This service is optional; please OPT IN at <https://sa.ku.edu>. You can also list a person to contact in the event of an emergency.

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Do you provide anti-virus software?

Yes! Sophos Antivirus is free for all KU students. Download it now at www.security.ku.edu/antivirus/download.jsp

TECHNOLOGY AND THE KU STUDENT, CONT'D.

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What kind of computer do I need?

General recommendations: www.technology.ku.edu/recommendations
Desktop or laptop; Windows, Mac or Linux PC? It's your choice. Look for academic pricing, consider your budget and study habits.

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What are my legal responsibilities regarding downloading?

To find out what's legal and what's expected of you as a KU student, visit www.dmca.ku.edu. You'll be required to watch an online video on fair use and agree to terms of use when you sign up for a KU Network Connection in the residence halls.

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Where can I get help with technology?

KU's IT Customer Service Center can help with software questions, password problems, virus and security problems, and more. Visit www.itcsc.ku.edu for hours and locations, or contact them at (785) 864-8080 or itcsc@ku.edu. Walk-in help is also available at the Burge Union (check the web site for hours).

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Where can I get help with everything else? KU Info!

Not sure where to go to ask a question? **KU Info** can help! They are "Students helping students navigate the complex world of KU." Visit www.kuinfo.ku.edu for FAQs and hours, or contact them at (785) 864-3506 or kuinfo@ku.edu.

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ResNet - Residential Networking at KU

For all questions about network connections, cable and phone service in the residence halls, including updates on service changes and improvements in the residence halls. Contact them at www.resnet.ku.edu, resnet@ku.edu, (785) 812-0000. Hours are 10 am to 6 pm Monday through Friday, and noon to 6 pm Saturday and Sunday.

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How can the Libraries help me succeed as a student?

The KU Libraries provide a world of information, and help you develop the skills to find the information you need, analyze it, and use it effectively in your college-level research.

Get started: www.lib.ku.edu

Fall tours: www.lib.ku.edu/instruction/tours

Research and technology skills training: www.infotraining.ku.edu

Ask a Librarian: www.lib.ku.edu/askalibrarian (expert research help by IM, email, phone, or in person)

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Where can I find computer labs on campus?

For locations, hours, printing information, and hardware/software availability, visit www.computerlabs.ku.edu.